JACK SCOTTOW

FRONT END DEVELOPER

CONTACT **PROFILE** Motivated and results-oriented individual seeking a front end web development role. 07749251419 Experienced in e-commerce utilising Shopify and Amazon Marketplace with a strong background in product information management and a passion for creating visually j.scottow@gmail.com appealing and user-friendly websites. Committed to ongoing self-improvement and development to excel in the field of web development. www.jackscottow.com Bedfordshire LU6 **WORK EXPERIENCE Ecommerce Manager Skills** Havelins Petcare Front end Development · Utilised Shopify and Amazon Marketplace with Plytix PIM to effectively manage HTML / CSS / Javascript / Typescript / React product listings and control inventory levels. / NextJS / RESTful APIs / Tailwind / Collaborated with the marketing team to create compelling product descriptions SASS/SCSS / Git / NodeJS / SQL that enhanced customer engagement. **Ecommerce** Accountability for web sales and commercial targets across multiple sites. Shopify / Amazon Marketplace / Plytix PIM / Monitored SEO performance and integrated web best practices and standards. SEO Optimisation Responsible for troubleshooting issues with the website as and when they arose. Continuously reviewed product page and sales performance, reworked content and General promotional plans as required. Interpersonal / Problem Solving / Analysed e-commerce metrics and provided insights for improvement. Communication / Microsoft Office Suite / Provided feedback to web development team Adobe Photoshop **Ecommerce Administrator GJW Titmuss Ltd Education Web Development Bootcamp** · Manage product listings Assist with setting up and managing sales promotions and discounts Bath Spa University 2022

A Levels

Sir John Lawes School Maths / Double IT / Media Studies

Interests

Technology / Formula 1 / Mountain Biking / Reading / Hiking / Film and TV

GJW Titmuss Ltd 2012 - 2015

Respond to customer enquiries and provide information about products/services

2019 - Present

2015 - 2019

Assist customers with order placement, tracking, and returns/exchanges

Analyse e-commerce metrics and provide insights for improvement

Collaborate with marketing and IT teams for website optimization

Customer Service Representative

- Resolve customer complaints and issues in a professional and courteous manner
- Collaborate with other team members to address customer concerns effectively